

QUALITY  
POLICY

VERSION 2

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# CONNECTED WIND SERVICES GROUP QUALITY POLICY



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*Connected Wind Services vision is to earn industry leadership by being the most flexible and reliable independent service provider for wind turbine generators (WTG) and preferred partner for WTG components' refurbishment. We will work as one group, efficient and flexible, in partnership with our customers.*



*Connected Wind Services meets customer needs, requirements and expectations for service maintenance, service projects, components and spares, refurbished gears and other components for wind turbine generators. To meet these requirements, we have quality objectives where we measure availability, service in time and warranty costs.*

*With competent, flexible and committed employees, Connected Wind Services is a leading company within its business area. We expect all our employees to use their full potential to serve our customers and achieve our goals.*

*Connected Wind Services has a corporate culture that stimulates customer orientation, trust and flexibility.*

*All employees work continuously on improving our services, products and processes to ensure customer satisfaction and good profitability. This is done by striving for high availability for the wind turbine generators and always perform the service on time.*

- *Connected Wind Services Sverige AB is certified according to ISO9001 and ISO14001*
- *Connected Wind Services Danmark A/S and Connected Wind Services Refurbishment A/S are certified according to ISO9001*
- *Connected Wind Services Deutschland GmbH is certified according to SCC\*\**



Felix Overbeck  
Chief Executive Officer  
Connected Wind Services A/S