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## **GROUP QUALITY POLICY**

Connected Wind Services vision is to earn industry leadership by being the most flexible and reliable independent service provider for wind turbine generators (WTG) and with using sub-suppliers being a preferred partner for WTG components and refurbishment. We will work as one group, efficient and flexible, in partnership with our customers.

Connected Wind Services meet customer needs, requirements and expectations for service maintenance, service projects, components and spares or refurbished components for wind turbine generators. To meet these requirements, we have quality objectives where we measure availability, service in time and warranty costs.

With competent, flexible and committed employees, Connected Wind Services is a leading company within its business area. We expect all our employees to use their full potential to serve our customers and achieve our goals.

Connected Wind Services has a corporate culture that stimulates customer orientation, trust and flexibility.

All employees work continuously on improving our services, products and processes to ensure customer satisfaction and good profitability. This is done by striving for high availability for the wind turbine generators and always perform the service on time.

Our policy is to use the certified countries documentation in all countries, and the plan is to ISO-certify all countries as soon as possible.

- Connected Wind Services Sverige AB, is certified according to ISO9001, ISO14001 and ISO45001.
- Connected Wind Services Danmark A/S is certified according to ISO9001.
- Connected Wind Deutschland GmbH is certified from German Berufsgenossenschaft for the implemented Arbeitsschutzmanagementsystem (HSE Management System) according to NFL/ILO-OSH 2001.

Oliver Auras

Chief Executive Officer

Connected Wind Services

